

**Franchise Tax Board
Toll-Free Automated Telephone Service**

Dial 1-800-338-0505

Main Menu Options
Press 1 for English

Press

1 Current Year
Refund
Information

Press

2 Personal
Income
Tax Forms

Press

3 Bank &
Corporation
Tax Forms

Press

4 Current year
Payment or
Balance Due
Information

Press

5 Frequently
Asked Tax
Questions

You will be asked to enter
information here

If the information
matches our records...

You will be asked to
enter information here.

If the information matches
our records...

You will be asked to
enter information here.

If the information
matches our records...

You will be asked to
enter information here.

If the information
matches our records...

Press

1 To hear Q & A
by code

You will receive status of
your refund.

Press

1 1997 forms

Press

1 To order forms
by code

Press

1 Mailing address
for payments

Press

2 To hear a list of
questions.

Press

2 1996 forms

Press

2 To hear a list
of forms

Press

2 To check your
estimated
payments.

Click here for a list of
[Q&A codes](#).

Press

3 1995 forms

Click here for a list of
[form codes](#).

Press

3 To check the
payments on
your account.

Press

4 1994 forms

Press

4 To check the
balance due on
your account.

For Help

Press

***7** message will be
repeated

***8** return to main menu

Click here for a list of
[form codes](#).